



## **HOKIANGA HEALTH ENTERPRISE TRUST CONSULTATION 2020**

Hokianga Health's Model of Care is based on Dr Smith's commitment to a nurse-led service supported by a strong GP team. It aims to bring the best possible access to services for the Hokianga community with treatment free at point of need. Our focus is on wellbeing and holistic treatment linking tikanga and traditional practices. Our commitment is to make sure services are accessible, and provide complete care, support and advice to meet or exceed today's standards. We want to know your needs and your thoughts to provide the best care, with the following questions. If you have further comments please feel free to attach additional pages.

### **A. Thinking about our services under Covid-19 restrictions**

Moving to COVID-19 alert levels, we had to make some quick changes to the way you come to clinics and to the hospital, and how we could meet your needs under the restrictions. Our triage system, where we ask you 'screening' questions before you come in, is still in place.

**How is your experience of this triage system or other changes?**

### **B. Thinking about your local clinic**

**What do you value the MOST about your local clinic? Are there other services you would like to see at your clinic?**

### **C. Thinking about if you are suddenly or unexpectedly unwell**

**If you or a member of your whanau became suddenly unwell, and it is not a day when a doctor or nurse practitioner visits your local clinic, how would you currently access urgent medical care?**

**D. Thinking about ongoing health conditions (e.g. diabetes, heart problems, cancer):**

What support do you find most valuable for managing ongoing health conditions?

Who do you prefer to talk to about managing ongoing conditions? (e.g. GP, Nurse Practitioner, Nurse, Community Health Worker, Kaimanaaki Tangata)

**E. Thinking about health promotion and preventative measures (including health checks, warrant of fitness, help to stop smoking, screening and information)**

Do you feel you can get the information and support you need?

**F. Thinking About Rongoa Services and Practices**

Are you interested in utilising or learning about Rongoā to maintain your health or as part of the holistic treatment provided by Hauora Hokianga?

What information or support around Rongoā would you value?

Thank you for your response. To help us understand our community aspirations, please write your local clinic \_\_\_\_\_

Which age group do you belong to? (Please tick the box below)

Under 30      30 – 50      50 – 65      Over 65

This form can **be left at your local clinic**, emailed to [gina.selwyn@hokiangahealth.org.nz](mailto:gina.selwyn@hokiangahealth.org.nz); or posted to Gina Selwyn, Hokianga Health, Private Bag, 753, Kaikohe 0400 **by 30 November 2020**